

ELIF KARUL

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EDUCATION

Doctor of Philosophy <i>Operations Management and Information Systems</i> Koc University	2019 –
Master of Science Industrial Engineering Sabanci University	2017 - 2019
Bachelor of Science <i>Management Engineering</i> Istanbul Technical University	2010 - 2014

WORK EXPERIENCE

Operations Engineer

DHL Supply Chain

• Advised customers in new and innovative solutions which address the customer needs and demonstrate clear solution fit

2014 - 2017

- Helped to develop commercial framework for proposed design with operations in order to achieve continuous improvement objectives for day-to-day operations and for business extensions
- Introduced industrial engineering techniques such as MTM, work sampling, work measurement, worker movement analysis, line balancing, etc. to improve processes
- Supported implementation of resource planning and management system
- Worked together with Solutions Design and supported the implementation of the designed solutions in complex projects

Research

Capacity Allocation for In-Clinic and Virtual Appointments: Contagion-Driven Patient Choice Koc University <i>Summer Paper</i>	2021
Effects of self-esteem on supply chain decisions Sabanci University <i>Master Thesis</i>	2019

SKILLS

Languages: Turkish (Native), English (Fluent) Programming: MATLAB, R, STATA